

VSN is a company dedicated to the design, development, production, installation, training, service and after-sales support of IT technology for the BROADCAST, MEDIA and ENTERTAINMENT industries.

Our policy is based on offering a **quality** product that satisfies the needs of our customers. To achieve this, VSN's management knows that it is essential to have a highly qualified and professionally efficient **human team**, which is why we invest in the **continuous training** of our employees.

VSN has defined and implemented the Integrated Management System **UNE-EN ISO 9001** and **UNE-EN ISO/IEC 27001**.

Therefore, we determined the following priorities:

- Full satisfaction of customer needs.
- Compliance with the requirements of the Client and other interested parties, as well as with current legislation in all areas of application, informing all personnel in the service of the company and collaborators to whom it applies.
- Regularly identify and analyze internal and external issues that affect the ability to achieve planned results.
- To increase the talent, competence and motivation of the company's personnel in order to generate a multidisciplinary, cohesive, dynamic, flexible and highly qualified team, establishing training programs that contribute to enrich the high level of qualification of the personnel.
- The participation of all personnel and collaborators in aspects related to Quality and Information Security.
- Promote continuous improvement in all areas, including our collaborators.
- Provide the framework to establish and review objectives.
- Control and reduce technological and economic risks by creating strategic alliances and collaborations and obtaining public funding.
- Ensure through communication to all personnel that the Policy is communicated and all personnel or collaborators are aware of it.

VSN's Management assumes the **responsibility** of ensuring that the necessary resources are available to carry out the aforementioned activities and expects all the company's personnel, whatever their function and job position, to share this **commitment**, complying with the guidelines established throughout the **Integrated Management System**. The **continuous improvement** of this System will be carried out through the Management Review of the obtained results.



Jordi Utiel - CEO
Terrassa, 29th of January 2021